

Application for Funding Real-Time Continuous Glucose Monitoring System (rtCGM) Applicant Information Sheet

What kind of Real-Time Continuous Glucose Monitoring systems (rtCGMs) does the Assistive Devices Program (ADP) cover?

ADP pays for full coverage for a rtCGM, including the sensors and the transmitters up to a maximum allowable quantity for a 24-month period.

Who can apply?

Any permanent resident of Ontario, who has a valid Ontario Health card issued in their name, has type 1 diabetes requiring the use of a rtCGM, and meets the established medical eligibility criteria.

ADP does not pay for equipment available under Workplace Safety & Insurance Board or to Group “A” Veterans for their pensioned conditions.

What eligibility criteria do I have to meet?

In order to be eligible for funding you must have type 1 diabetes and meet the specific established medical eligibility criteria. Your Prescriber will determine eligibility based on an assessment and start the application process.

How do I apply?

You must contact one of the Diabetes Education Programs (DEP) registered with the ADP. These programs are located throughout Ontario. The DEP consists of a multidisciplinary team of health professionals, including a specialist physician and/or nurse practitioner who will determine your eligibility for ADP funding. The DEP will help you fill out the application form and submit the application to an ADP-registered rtCGM vendor.

Who can sign my application form?

You are required to sign the application form. If you are unable to sign, someone who has the legal authority to act on your behalf may do so. This may be your spouse, parent, child, power of attorney, or public trustee.

A Prescriber (Physician or Nurse Practitioner) must sign the form confirming that you have Type 1 diabetes and meet the medical eligibility criteria for a rtCGM.

What happens next?

It should take two to four weeks from receipt of a completed application form for the ADP to review your application. If funding is approved, ADP will notify your vendor. The vendor will contact you directly to proceed with equipment delivery and follow-up. If you are not eligible for funding through the ADP, you, the Vendor and the Prescriber will be notified.

What if I purchase my equipment before I receive ADP approval?

ADP will only pay the amount approved after the date of approval. If you ask your vendor to order your equipment before ADP approves funding, you will be responsible for paying the full amount to the vendor, if ADP cannot approve your application.

Can I apply for rtCGM coverage if I am currently using an ADP-funded Insulin Pump?

If you are currently using an insulin pump, with rtCGM technology, you may be eligible to receive ADP coverage for the sensors and transmitters used with the rtCGM.

You would still need to:

- meet the device specific medical eligibility criteria for a rtCGM; and
- submit an application form requesting ADP coverage

Does this mean ADP will pay 100% of my costs for supplies?

Yes, the ADP provides full coverage for rtCGM, including the sensors and the transmitters up to a maximum allowable quantity for a 24-month period. The payment for transmitters and sensors is made directly to the rtCGM vendor of your choice.

Do I have to renew my application?

The vendor will provide you with the Renewal Form. You can renew every two (2) years if you,

- Demonstrate a commitment to regular assessments by diabetes prescribers as deemed appropriate by the DEP;
- Wear the rtCGM for a minimum of 70% of the time; and
- Share data components of the ambulatory glucose profile with your diabetes health care providers.

Must I keep my receipts?

Yes, as an ADP client, you may be subject to an audit by the ADP. You must retain the original receipts for two (2) years after receiving the rtCGM.

Who do I call if I have problems with my rtCGM?

If you have any problems, please contact your DEP and/or your vendor.

Does ADP pay for repairs?

No, ADP does not pay for coverage towards the cost of repairs, maintenance and/or replacement batteries for any rtCGM.

Is there a warranty?

The cost of repairs during the warranty period will depend on the terms of the warranty. The cost of repairs after the warranty period expires is the responsibility of the client. Please contact your vendor for more details.

Does ADP pay for repairs?

The ADP does not pay for repairs or maintenance. You own the equipment and are responsible for taking care of it.

What if I am not eligible for ADP funding assistance?

If your physician specialist or nurse practitioner prescribes the use of a rtCGM but you are not eligible for funding assistance through the ADP, your insurance company may help with the cost. You may wish to check with your insurance company to see if they will cover the rtCGM and/or the related supplies.

What if I have more questions about ADP?

Write or telephone:

Ministry of Health
Assistive Devices Program
5700 Yonge Street 7th floor
Toronto ON M2M 4K5

Telephone 416-327-8804

Toll Free 1-800-268-6021

TTY 416-327-4282

TTY Toll Free 1-800-387-5559

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OR

visit our website at: www.health.gov.on.ca/adp