

Applicant Information Sheet Hearing Devices - Hearing Aids

What kinds of hearing aids are covered by the Assistive Devices Program (ADP)?

Behind-the-ear hearing aids, in-the-ear hearing aids, canal and completely-in-the-canal hearing aids, eyeglass hearing aids and body hearing aids. ADP also covers FM systems and some accessories.

ADP contributes only to the cost of the most basic equipment required for ongoing daily use as defined by ADP for funding purposes.

Funding assistance is not available to purchase equipment required for occasional use or single purpose such as school, work, sports, recreational or social activities.

Who can apply?

Any permanent resident of Ontario who has a valid health card issued in their name, and has a long-term hearing loss requiring the use of a hearing aid for 6 months or longer.

ADP does not pay for equipment available under the Workplace Safety & Insurance Board or to Group "A" Veterans for their pensioned conditions.

ADP does not provide funding for any hearing aid that is purchased before it is authorized by an ADP registered authorizer.

How do I apply?

Children (individuals under 19 years of age) who are applying for the first time or whose hearing is not stabilized must be examined by a medical doctor who is a hearing specialist (an otolaryngologist). The doctor will complete the appropriate section(s) of the application form.

Your doctor will refer you to an audiologist who is registered with ADP and called an authorizer. If you are already an ADP client, you may go directly to an audiologist registered with ADP.

The audiologist will assess your hearing and select the appropriate make and model of hearing aid and FM system (if required) that meets your hearing needs. The assessment will include a hearing test.

Eligibility for ADP funding assistance is based on established policies. If you are determined eligible the authorizer will complete the appropriate sections of the application form.

Adults (individuals over 19 years of age) may choose one of the following:

1. Go to a doctor. The doctor will verify the need for the hearing aid and then complete the appropriate section(s) of the application form.

Then go to an authorizer who is registered with ADP. The authorizer will assess your hearing and select the appropriate make and model of hearing aid and FM system (if required) that meets your hearing needs. The assessment will include a hearing test. If you are determined eligible, the authorizer completes the appropriate sections of the application form.

OR

2. Go to an audiologist who is a registered authorizer with ADP. The audiologist will verify your need for a hearing aid. The audiologist will assess your hearing and select the appropriate make and model of hearing aid and FM system (if required) that meets your hearing needs. The assessment will include a hearing test. If you are determined eligible, the authorizer will complete the appropriate sections of the attached application form.

Do I have to pay for the hearing test?

Sometimes it is covered by OHIP and other times you will have to pay.

What if I am not eligible for ADP funding assistance?

If you need a hearing aid but are not eligible for ADP, your insurance company may pay for it. Agencies, such as the March of Dimes, Easter Seals and community service groups may help.

How do I get my hearing aid?

You must buy your hearing aid from a vendor registered with ADP. You will be fitted for the aid by a dispenser at the vendor location. The registered vendor bills ADP for the amount it will pay towards your hearing aid. They will charge you the remaining cost.

Who can sign my application form?

You are required to sign the appropriate section of the application form. If you are unable to sign, someone who has the legal authority to act on your behalf may do so. This may be a spouse, parent, child, power of attorney, or public trustee.

How much does ADP Contribute?

ADP will pay the registered vendor 75% up to a maximum of \$500 of the cost of the hearing aid, earmold, the accessories listed with ADP and the dispensing fee.

If you need hearing aids for both ears, the vendor will bill ADP for 75% up to a maximum of \$1,000 of the cost of two hearing aids, two earmolds, the accessories listed with ADP and two dispensing fees.

The earmold must be bought at the same time as the hearing aid. ADP will not contribute to the cost of earmolds bought separately from hearing aids.

The ADP registered vendor will charge a dispensing fee to fit the hearing aid. The dispensing fee may vary depending on the type of hearing aid.

For FM systems, ADP will pay the registered vendor 75% up to a maximum of \$1,350 of the cost of the ADP listed device and dispensing fee.

Is there a trial period for me to try out my hearing aid?

Yes. You have 30 days to try out your hearing aid. If you are not satisfied, return the hearing aid to the vendor before the end of this trial period.

The vendor may charge you a handling fee.

Is my hearing aid covered by a warranty?

Yes. A manufacturer’s minimum one-year warranty comes with every hearing aid. You are responsible for the cost of repairs when this warranty ends.

Does ADP pay for repairs?

ADP does not pay for repairs, maintenance or batteries. You own the equipment and are responsible for taking care of it.

Who do I call if I have problems with my hearing aid?

If you have any problems with your hearing aid or FM system, contact your vendor. Depending on the problem, the vendor may recommend that you see your ADP authorizer.

What if I need to replace my hearing aid?

If you experience a significant change in your hearing or change in medical condition, please see your authorizer for an assessment of your hearing needs.

If your equipment is no longer under warranty and cannot be repaired at a reasonable cost, the ADP may contribute towards the cost of a replacement.

ADP will not pay for the replacement of equipment lost, stolen or damaged through misuse. You are encouraged to buy private insurance to cover these possibilities.

What if I have more questions about ADP?

Contact us at:

Ministry of Health
Assistive Devices Program
5700 Yonge Street 7th floor
Toronto ON M2M 4K5

Telephone	416-327-8804
Toll Free	1-800-268-6021
TTY	416-327-4282
TTY Toll Free	1-800-387-5559
Email	adp@ontario.ca

Or visit our website at: www.ontario.ca/page/assistive-devices-program