

Applicant Information Sheet

Hearing Devices – Teletypewriters (TTYs) for the Deaf and Speech Impaired

What kinds of TTYs does the Assistive Devices Program (ADP) cover?

Various makes and models of TTYs are listed with ADP. Also various makes and models of flashing signalling devices to accompany the TTYs are available for deaf persons only.

ADP contributes only to the cost of the most basic equipment required for ongoing daily use as defined by ADP for funding purposes.

Funding assistance is not available to purchase equipment required for occasional use or single purpose such as school, work, sports, recreational or social activities.

Who can apply?

Any permanent resident of Ontario who has a valid health card issued in their name and

- who cannot communicate by regular phone because of long term severe hearing loss or long term impaired speech
- and requires the use of a TTY for 6 months or longer

ADP does not pay for equipment available under the Workplace Safety & Insurance Board or to Group “A” Veterans for their pensioned conditions.

How do I apply?

If you have a hearing loss, see your family doctor or an audiologist registered with the ADP as an authorizer. The doctor or audiologist will verify your need for the TTY and accompanying flashing signalling device.

If you can hear but have impaired speech, you can see your family doctor or a speech-language pathologist registered with the ADP as an authorizer. He or she will verify your need for the TTY.

Eligibility for ADP funding assistance is based on established policies. If you are determined eligible the doctor or authorizer will complete the appropriate section of the application form.

How do I get my TTY and flashing signalling device?

You must buy your TTY and flashing signalling device from an ADP registered TTY vendor. The vendor bills ADP for the amount it will pay toward the purchase of the equipment and bill you for the remaining cost. The flashing signalling device (limit of one) must be purchased at the same time as the TTY.

Who can sign my application form?

You are required to sign the appropriate section of the application form. If you are unable to sign, someone who has the legal authority to act on your behalf may do so. This may be a spouse, parent, child, power of attorney, or public trustee.

How much does ADP Contribute?

ADP pays the registered vendor 75% up to a maximum of \$393.75 toward the cost of a printing TTY, 75% up to a maximum of \$243.75 toward the cost of a non-printing TTY and 75% up to a maximum of \$49.50 toward the cost of the flashing signalling device.

For people who are receiving benefits from any one of the following: Assistance to Children with Severe Disabilities; Ontario Disability Support Program; or Ontario Works, at the time the TTY and/or flashing signalling device are authorized, ADP will pay the vendor up to \$525 toward the cost of a printing TTY, \$325 toward the cost of a non-printing TTY and up to \$66 towards the flashing signalling device. Asking your ADP registered vendor for more details.

Is my TTY covered by a warranty?

Yes. It comes with a manufacturer's one-year warranty. You are responsible for the cost of repairs when the warranty ends.

Does ADP pay for repairs?

ADP does not pay for repairs, maintenance or batteries. You own the equipment and are responsible for taking care of it.

Who do I call if I have problems with my TTY or flashing signalling device?

If you have any problems with your TTY or flashing signalling device please contact your vendor.

What if I need to replace my TTY or flashing signalling device?

ADP will contribute to a replacement once every five years if it is not working and can't be repaired at a reasonable cost.

ADP does not pay for replacement during those years if the original equipment is lost, stolen or damaged due to misuse. We encourage you to buy insurance to cover these situations.

What if I am not eligible for ADP funding assistance?

If you need a TTY but are not eligible for ADP, your insurance company may pay for it. Agencies, such as the March of Dimes, Easter Seals and community service groups may help.

What if I have more questions about ADP?

Contact us at:

Ministry of Health
Assistive Devices Program
5700 Yonge Street 7th floor
Toronto ON M2M 4K5

Telephone	416-327-8804
Toll Free	1-800-268-6021
TTY	416-327-4282
TTY Toll Free	1-800-387-5559
Email	adp@ontario.ca

Or visit our website at: www.ontario.ca/page/assistive-devices-program