

What kind of maxillofacial extraoral prostheses are covered by the Assistive Devices Program (ADP)?

- Custom-made auricular prostheses
- Custom-made nasal prostheses
- Custom-made orbital prostheses
- Custom-made orbitomaxillary prostheses
- Custom-made nasomaxillary prostheses

New and replacement custom-made prostheses are funded.

What kind of Maxillofacial Extraoral prostheses are not covered by ADP?

- A second prosthesis for the same facial site
- Ocular prostheses
- Maxillofacial intraoral prostheses
- Prosthetic implants or posts
- Repairs to maxillofacial extraoral prostheses
- Maxillofacial extraoral prostheses that are fabricated by non-registered vendors
- Maxillofacial extraoral prostheses that are fabricated by vendors located outside of Ontario

Who can apply?

Any permanent resident of Ontario who has a valid health card issued in their name, and has a long-term physical disability requiring the use of a maxillofacial extraoral prosthesis for a minimum of six months. ADP does not pay for equipment available under Workplace Safety & Insurance Board or to Group "A" Veterans for their pensioned conditions.

How do I apply?

All applicants must be examined by specialist physician, an ophthalmologist, a plastic surgeon, oncologist or an otolaryngologist. The physician will refer you to a restorative prosthetist who is registered with the ADP as an authorizer. Eligibility for ADP funding assistance is based on established criteria. If you are determined eligible, the authorizer will complete the application form attached and submit it to ADP.

Who can sign my application form?

You are required to sign the application form. If you are unable to sign, someone who has the legal authority to act on your behalf may do so. This may be your spouse, parent, child, power of attorney, or public trustee.

What happens next?

It should take no more than six weeks from receipt of a properly completed form for ADP to review your application. If ADP is unable to approve funding you will be notified directly by mail. If funding is approved, ADP will notify your vendor. They will then contact you directly to proceed with delivery of the prosthesis and follow-up.

How much money does ADP contribute?

ADP pays 75% of the ADP approved price to the registered vendor. You pay the remaining 25%.

If you are receiving social assistance benefits under Ontario Works (OW), Ontario Disability Support Program (ODSP) or Assistance to Children with Severe Disabilities (ACSD), ADP may pay 100 per cent of the ADP approved price.

Is there a warranty?

- The ADP registered vendor will warrant to the applicant that the fit of the maxillofacial extraoral prosthesis will remain satisfactory for a period of two years after the date of delivery of the device.
- The ADP-registered vendor will warrant in writing that under normal use, the device is guaranteed against discolouration or deterioration for six months.

During the warranty period, the vendor will provide or arrange any service including repairs, cleaning or replacement of the device or any parts, free of charge.

ADP funding is not available when the manufacturer's warranty is in effect.

Does ADP pay for repairs?

ADP does not provide funding towards the cost of repairs and/or maintenance for any listed prosthesis.

Loss or Damage

The ADP does not provide replacements in cases where the maxillofacial extraoral prosthesis is lost, stolen or damaged beyond repair or misuse during the designated funding period. You are encouraged to obtain private insurance.

What if I need to replace my maxillofacial extraoral prosthesis?

ADP may contribute to the cost of a new prosthesis if:

- There is a change in your medical condition and your current prosthesis is no longer fitting and no longer usable
- It is due to growth or atrophy which makes the current prosthesis no longer usable

There is a proven need to replace the prosthesis such as deterioration of the device which jeopardizes the applicant's medical condition.

What if I purchase my maxillofacial extraoral prosthesis before receiving ADP approval?

ADP will only pay the amount approved after the date of approval. If you ask your vendor to order your prosthesis before ADP approves funding, you will be responsible for paying the full amount to the vendor if ADP cannot approve your application.

What if I am not eligible for ADP funding assistance?

If you need a maxillofacial extraoral prosthesis but are not eligible for ADP funding assistance, your insurance company may pay for it. If you do not have insurance, you may want to consider contacting agencies, such as the March of Dimes, Easter Seals Society, and community service groups may help.

What if I have more questions about ADP?

Contact us at:

Ministry of Health
Assistive Devices Program
5700 Yonge Street 7th floor
Toronto ON M2M 4K5

Telephone	416-327-8804
Toll Free	1-800-268-6021
TTY	416-327-4282
TTY Toll Free	1-800-387-5559
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Or visit our website at:
www.ontario.ca/page/assistive-devices-program