Ontario

Ministry of Health
Assistive Devices Program (ADP)

Application for Funding Insulin Pump and Supplies for Adults
Applicant Information Sheet

What kind of insulin pumps and supplies does the Assistive Devices Program (ADP) cover?

ADP helps pay for insulin pumps that have been approved to be listed with the ADP and provides a grant to help pay for insulin pump related supplies.

Who can apply?

Any permanent resident of Ontario, who has a valid Ontario Health card issued in their name, has type 1 diabetes requiring the use of an insulin pump and the related supplies, and meets the established medical eligibility criteria.

ADP does not pay for equipment available under Workplace Safety & Insurance Board or to Group “A” Veterans for their pensioned conditions.

What eligibility criteria do I have to meet?

You may be eligible for ADP funding if you have experience with a basal/bolus insulin regimen for at least one year before participation in a pre-assessment for insulin pump therapy.

Children and Youth 18 years and under

On completion of an insulin pump education program, the applicant/family must agree to all of the following criteria:

- Blood glucose monitoring before each meal and before bedtime
- Ongoing recording of the blood glucose results
- Insertion site rotation
- Sick day management
- Regular attendance at their diabetes clinic at least 3 times a year

Adults 19 years and older

The applicant must demonstrate all of the following:

- The ability to self-assess and take action based on blood glucose results by carbohydrate counting
- Correction bolus and sick day management
- Commitment to follow-up by your diabetes educators and physician or nurse practitioner at least 3 times a year or as deemed appropriate by the diabetes team.

How do I apply?

You must contact one of the Diabetes Education Programs (DEP) registered with the ADP. These programs are located throughout Ontario.

The DEP consists of a multidisciplinary team of health professionals, including a specialist physician and/or nurse practitioner who will determine your eligibility for ADP funding. The DEP will help you fill out the application form.

Who can sign my application form?

You are required to sign the application form. If you are unable to sign, someone who has the legal authority to act on your behalf may do so. This may be your spouse, parent, child, power of attorney, or public trustee.

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What happens next?

It should take no more than six weeks from receipt of a properly completed form for the ADP to review your application. If the ADP is unable to approve funding, you will be notified in writing.

If the ADP is able to approve funding, you, the pump vendor and the DEP will be notified in writing. You will also receive your first payment of the annual grant, within two to four weeks from the date the application is approved.

How much money does ADP pay for the insulin pump?

ADP pays 100% of the ADP approved price. The payment is made directly to the pump vendor of your choice.

How much money does ADP contribute for the insulin pump supplies?

You will receive an annual grant of $2,400. The grant is to be used to purchase the supplies required to make the pump work. The grant must not be used to purchase supplies associated with other diabetic equipment including blood glucose monitors.

The annual grant is paid to you directly in four instalments of equal amount, on a quarterly basis.

Does this mean that ADP will pay 100% of my costs for the equipment/supplies?

Not necessarily. The ADP does pay the total cost of the insulin pump. The pump vendor can not charge more than the ADP approved price for a pump.

You must pay the vendor directly for any options not funded by ADP that you may choose to purchase for your insulin pump. Be sure to ask your vendor how much of the total cost you will be responsible for.

The annual grant is intended to cover a portion of the cost of the pump supplies. Some private insurance companies may pay for the supply cost over the annual grant paid by the ADP. You should check with your insurer or agent.

The Canadian Diabetes Association (CDA) Monitoring for Health Program provides funding assistance for blood glucose monitors and the related supplies.

For more information you may contact the CDA at:

Canadian Diabetes Association Monitoring for Health Program
1400 - 522 University Avenue
Toronto ON M5G 2R5
Toll Free: 1-800-361-0796

Is there a trial period for me to try the insulin pump?

Yes. Once your diabetes assessment team has determined that you are a suitable candidate for insulin pump therapy, you must undergo a 90 day trial period.

At the beginning of the trial, an ADP application will be submitted. Once the application has been approved your vendor will give you the insulin pump. You will also receive the first grant instalment of $600 to help with the cost of supplies.

What happens at the end of the 90-day trial period?

If you are successful in the use of insulin pump therapy, you will continue to receive quarterly payments to help with the cost of your supplies until your annual re-application.

If you are not successful, you must return the insulin pump to the vendor. The ADP will cancel your application and will stop payment of your annual grant. You may apply for funding assistance for an insulin pump at a future date should your circumstances change.

How do I get my insulin pump and supplies?

You may buy your insulin pump from any vendor who is registered with the ADP. A list of vendors is available on our Web site at www.ontario.ca/page/assistive-devices-program or by contacting us (please see the last page of this information sheet).

Your physician, nurse practitioner or any other health care professional involved in your care may also be able to assist with this decision. We advise you to shop around among the vendors, as each vendor offers different pumps. You may buy your insulin pump related supplies from any supplier who sells these products.

Is there a warranty?

Manufacturers of insulin pumps provided by the ADP provide a minimum 5 year warranty.

Must I keep my receipts?

Yes. As an ADP client you may be required to prove that you purchased the insulin pump and related supplies. You must retain the original receipts for a minimum of 2 years after the purchase date.

How often must I apply?

You must continue to meet ADP eligibility criteria to receive the ongoing grant for insulin pump supplies. Every year, you will receive a renewal form in the mail.
You must complete this form with your diabetes assessment team and return it to the ADP to continue receiving your insulin pump supplies grant.

After this form is returned, the ADP will continue to send you a grant payment every 3 months.

Who do I call if I have problems with my insulin pump?

If you have any problems contact your Diabetes Education Program and your vendor.

Does ADP pay for repairs?

ADP does not pay for repairs and maintenance. You own the equipment and are responsible for taking care of it.

What if I need a new insulin pump?

The replacement period for an insulin pump is 5 years. If your pump is beyond economical repair at any time or there is a change in your medical condition, you may be eligible for a replacement pump.

Funding for a replacement pump is not automatic. You must send the ADP a quote from your vendor describing the repairs required and the cost. ADP does not pay for a replacement pump if the original pump is lost, damaged through misuse, or is under the manufacturer's warranty.

What if I am not eligible for ADP funding assistance?

If your physician specialist or nurse practitioner prescribes insulin pump therapy but you are not eligible for funding assistance through the ADP, your insurance company may pay for it. You may wish to check with your insurance company to see if they will pay for the insulin pump and/or the related supplies.

What if I have more questions about ADP?

Contact us at:

Ministry of Health
Assistive Devices Program
5700 Yonge Street 7th floor
Toronto ON M2M 4K5

Telephone	416-327-8804
Toll Free	1-800-268-6021
TTY	416-327-4282
TTY Toll Free	1-800-387-5559
Email	adp@ontario.ca

Or visit our website at: www.ontario.ca/page/assistive-devices-program